

## Winston Salem State University Blackboard Login Instructions for Students

Please complete the following the steps to login into Blackboard:

1. Click to open your Internet browser, then go to the **Winston Salem State University's home page** at <http://www.wssu.edu/>
2. Click the link **Current Students**.

The screenshot shows the top navigation bar with links for prospective students, current students, parents & family, alumni & friends, visitors, and faculty & staff. The main header features the university logo and a search bar. Below the header is a red navigation bar with links for About, Admissions, Academics, Campus Life, Administration, Centers, and Athletics. The main content area includes a featured article titled 'Student Demonstrates Meaning of University's Motto' and a sidebar menu with links for Prospective Students, Current Students (highlighted with a red circle), Parents & Family, Alumni & Friends, Visitors, and Faculty & Staff. Social media links for News & Events, Video, Facebook, and Twitter are also visible.

3. Click the **Blackboard Login** link.

The screenshot shows the Blackboard Login page. The left sidebar contains a menu for 'INFORMATION FOR:' with links for Prospective Students, Current Students, Parents & Family, Alumni & Friends, Visitors, and Faculty & Staff. The main content area features a large image of a crowd of students and a red banner with the text 'Current Students'. Below the banner is a navigation bar with links for Technology @ WSSU, Campus Resources, Managing Enrollment, and Prepare for the Future. The main content area includes a section for 'Banner RAMS Online' and a section for 'Blackboard' with links for 'Blackboard Login Instructions' and 'Blackboard Login' (highlighted with a red arrow).

4. Type your current WSSU username and WSSU password without adding the @rams.wssu.edu and click the Login button.
  - a. If you are logging into this portal for the first time, your initial password is the following: **First letter of the first name UPPERCASE; First Letter of the last name lowercase and Your Banner ID.** For Example: The password for John Smith with Banner ID of 123456789 would be Js123456789.
  - b. **Note:** Your WSSU e-mail and Blackboard account will lock after **five** attempts. Please refer to the RAM Access Management Portal (RAMP ) <http://www.wssu.edu/ramp> to unlock your account or contact **Technology Support at 336-750-3431.**
  - c. **Note:** You may have to setup your security questions. If so, click the following link to access steps to set up your WSSU password security questions: (Start with the Enrollment Instructions at the bottom of page 4 to page 8).  
<http://www.wssu.edu/administration/it/documents/ramp-enrollment-instructions.pdf>
- 5.



## RAM Access Management Portal

If you are logging into Office 365, please check your Clutter folder for important messages.

**Username**

jsmith000

(without the "@rams.wssu.edu or @wssu.edu")

**Password**

••••••••



Show password

Login

Change Password

Unlock/Forgot Password

For More Information, visit the [RAM Access Management Portal \(RAMP\) FAQ](#)  
or Contact Technology Support at 336-750-3431



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6. You have now completed the required steps to access Blackboard.
  7. Inside of Blackboard, go to the third red and white column entitled, "**My Courses.**"
  8. Then, below **My Courses**, click the blue hyperlink(s) inside Blackboard with the year, semester, name and number of each course that you are enrolled.

**WSSU**

The My Courses column will display your current semester's courses.

My Ramboard Courses

<b>Tools</b> <ul style="list-style-type: none"><li>Announcements</li><li>Calendar</li><li>Tasks</li><li>My Grades</li><li>Send E-mail</li><li>User Directory</li><li>Address Book</li><li>Goals</li></ul>	<b>My Announcements</b> <p>No Institution Announcements have been posted in the last 7 days.</p> <p>No Course or Organization Announcements have been posted in the last 7 days.</p> <p><a href="#">more announcements...→</a></p>	<b>My Courses</b> <p>Courses where you are: Instructor</p> <p><a href="#">Blackboard 9.1 Service Pack 14 - Changes (not currently available)</a></p> <p><a href="#">Lockdown Browser Training</a></p>
		<b>My Tasks</b> <p>My Tasks:</p> <p>No tasks due.</p> <p><a href="#">more tasks...→</a></p>

## Do You Need Help with Blackboard?

The Department of Information Technology has a Blackboard Helpdesk that supports the Blackboard Learning Management System.

**Telephone:** 877-730-6238

**Support Hours:** 24 hours a day, 7 days a week

**Tutorials:** [https://en-us.help.blackboard.com/Learn/9.1\\_2014\\_04/Student](https://en-us.help.blackboard.com/Learn/9.1_2014_04/Student)

**Live Chat:**

[https://liveperson.edusupportcenter.com/sims/helpcenter/LiveChat.seam?inst\\_name=wssu](https://liveperson.edusupportcenter.com/sims/helpcenter/LiveChat.seam?inst_name=wssu)

**Website:** <http://www.wssu.edu/roles/current-students.aspx>