

Winston-Salem State University and Community Resource Guide

Important Emergency Numbers

WSSU Campus Police and Public Safety - Emergency: (336) 750-2911

WSSU Campus Police and Public Safety – Non-Emergency: (336) 750-2900

WSSU Emergency Dean On Call: (336) 750-3390

Forsyth County Sheriff's Office – Non-Emergency: (336) 727-2112

Winston-Salem Police Department – Non-Emergency: (336) 727-8000

24/7 Crisis Line: (336) 413-5858

National Suicide Prevention Lifeline: 988

National Domestic Violence Hotline: (800) 799-7233

Academic Support and Tutoring

Services for Students with Disabilities

Address: Thompson Center, Suite 300 - 780 Success Way, Winston-Salem, North Carolina, 27110,

Email: DDS@wssu.edu

Phone: (336) 750-8658

Services: Academic/Housing accommodations due to a diagnosis.

UpSwing

Address: Online tutoring through WSSU

Hours: 24/7

Services: Virtual tutoring.

Directions for booking an UpSwing appointment are linked [here](#).

WSSU Subject Tutoring

Address: Hill Hall 1st Floor - 1465 Cromartie Street, Greensboro, NC, 27110

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: In-person/virtual tutoring.

Email: wssulearningsupport@wssu.edu

Childcare and Family Assistance

Child Care Resource Center

Address: 102 W. Third St., Suite 750, Winston-Salem, NC 27101

Phone: (336) 245-4900

Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

Services: Childcare referrals and professional development

Family Services of Davidson County

Address: 250 W Main Street, Thomasville, NC 27360

Phone: (336) 243-1934

Hours: Monday–Thursday from 8:00 a.m. –5 p.m., Friday from 8:30 a.m. –3 p.m.

Services: Provides counseling, crisis intervention, and youth development programs to strengthen individuals, families and community.

Family Services of Forsyth County

Address: 1200 S Broad St, Winston-Salem, NC 27101

Phone: (336) 722-8173

Hours: Monday–Friday, 8:00 a.m.–5:30 p.m.

Services: Child support, counseling services, and relationship assistance.

Family Services of the Piedmont

Address: 902 Bonner Drive, Jamestown, NC 27282

Phone: (336) 387-6161

Hours: Monday–Thursday, 8:00 a.m.–8 p.m.

Services: Offers a range of services to assist children and families experiencing or at risk for child abuse or neglect, as well as educational programs to foster healthy parenting skills.

Forsyth County Department of Social Services

Address: 741 North Highland Ave., Winston-Salem, NC 27101

Phone: (336) 703-3800

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: Rental/Utility assistance, mental health services, childcare assistance, and child support.

Smart Start of Forsyth County

Address: 155 Sunnynoll Court, #300, Winston-Salem, NC 27106

Phone: (336) 725-6011

Email: ssfc@smartstart-fc.org

Services: Child education and care for ages birth to five

Food/Clothing

Allegacy Financial Student Resource Center

Address: 780 Success Way, Winston-Salem, North Carolina, 27110, (Thompson Center, Ground Floor, Rm. G07)

Email: wssuhelpinghands@wssu.edu

Hours: Monday–Thursday 10:00 a.m. –6:00 p.m.; Fridays 10:00 a.m. –3:00 p.m.

Services: Food pantry, hygiene items, professional clothing closet, food benefit resources

Crisis Control Ministry Food Pantry

Address: 200 E. 10th Street, Winston-Salem, NC

Hours: Tuesdays at 9:00 am and Fridays at 1:00 pm

Email: wssuhelpinghands@wssu.edu

Services: Food pantry, hygiene items, professional clothing closet, food benefit resources

Dress for Success

Address: 375 Buxton Street, Winston-Salem, NC 27101

Phone: (336) 970-0374

Hours: Mondays-Thursdays 9:00 am and Fridays at 1:00 pm

Services: Professional clothing and tailoring.

The Shalom Project and Soup Kitchen

Address: 639 South Green Street, Winston-Salem, NC 27101

Phone: (336) 721-0606

Services: Food pantry, medical clinic and pharmacy

- **Downtown Winston-Salem** – Tuesdays 9:00 a.m.–10:30 a.m. and Fridays at 1:00 p.m.–2:30 p.m.
- 710 N. Trade Street, Winston-Salem, NC 27101
- **Oaklawn Baptist Church** – First Friday of Each Month at 9:00 a.m.
- 3500 Kernersville Rd, Winston-Salem, NC 27107
- **Marshall Baptist Church** – First Monday of Each Month at 9:30 a.m.
- 5739 Old Rural Hall Rd, Winston-Salem, NC 27105

Legal Aid Services

Bridges to Hope Family Justice Center of Forsyth County

Address: 725 Highland Ave Annex 1, Winston-Salem, NC 27101

Phone: (336) 776-3255

Hours: Monday-Friday from 8:30 a.m. –4:30 p.m.

Services: Support for domestic violence victims.

Davie Center for Violence Prevention

Address: 172 S. Clement St. #2, Mocksville, NC 27023

Phone: (336) 751-4357

Hours: Monday-Friday from 8:30 a.m. –5 p.m.

Services: Support for domestic violence victims.

Legal Aid of NC – Winston-Salem Office

Address: 1100 N. Main St., Winston-Salem, NC 27101

Phone: (336) 723-4991

Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

Services: Free legal assistance for housing, family law, and benefits.

NC Free Legal Answers

Services: Free online legal advice from licensed attorneys for civil issues.

Wake Forest University School of Law Legal Aid Clinic

Address: 1834 Wake Forest Road, Winston-Salem, NC 27101

Phone: (336) 758-5757

Hours: Vary by clinic

Services: Free legal assistance for clients in civil matters.

Mental Health/Health/Medical

Apogee Behavioral Medicine

Address: 370 Knollwood Street, Suite 301 Winston Salem, NC, 27103

Phone: (336) 252-4440

Hours: Monday/Tuesday/Wednesday/Friday, 8:00 a.m.–5:00 p.m. and Thursday, 8 a.m. –6 p.m.

Services: Mental and behavioral health services.

Atrium Health – Wake Forest Baptist Hospital

Address: 20 W. 32nd Street, Winston-Salem, NC

Phone: (336) 722-4000

Services: Mental Health treatment, addiction treatment, and behavioral health

B.E.A.R. Team – Behavioral Evaluation and Response Team

Affiliated with the Winston-Salem Fire Department

Phone: (336) 705-3668

Hours: 24/7 response team

Services: Responds to mental health and substance use emergencies in Winston-Salem.

Counseling Center (WSSU)

Address: 475 Health Center Drive (A.H. Ray Student Health Building)

Phone: (336) 750-3270

Services: Mental health services, crisis intervention, and psychotherapy

Daymark Recovery Services

Address: 20 W. 32nd Street, Winston-Salem, NC

Phone: (336) 722-4000

Hours: Open 24-hours a day

Services: Mental Health treatment, addiction treatment, and behavioral health

Forsyth County Department of Social Services

Address: 741 North Highland Ave., Winston-Salem, NC 27101

Phone: (336) 703-3800 or Crisis Line: (866) 275-9552

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: Mental health services, rental/utility assistance, and childcare assistance.

Forsyth Behavioral Health Urgent Care – Daymark Services

Address: 650 North Highland Avenue Suite 110, Winston-Salem, NC 27101
Phone: (336) 955-8430
Hours: Open 24-hours a day
Services: Crisis assessment, crisis intervention, and short-term observation for up to 23 hours.

Guildford County Public Health

Address: 1100 Wendover Ave. E, Greensboro, NC 27405
Phone: (336) 641-7777
Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.
Services: Provides community health services, clinical care, and disease prevention programs for residents across Guilford County.

Hallmark Women's Clinic

Address: 491 N. Cleveland Ave, Winston-Salem, NC
Phone: (336) 725 4924
Services: Women's clinic, Family Planning, and reproductive health

Health and Human Services of Forsyth County

Address: 799 North Highland Avenue, Winston Salem, NC 27101
Phone: (336) 703-3100
Hours: Monday/Tuesday/Wednesday/Friday, 8:00 a.m.–5:00 p.m. and Thursday, 8 a.m. –8 p.m.
Services: Oversees Behavioral Health Services, Bridges to Hope, Public Health, and Social Services.

Next Step Ministries

Address: 955 Highway 66, Kernersville, NC
Phone: 336-413-5858 (24/7 crisis line)
Hours: Monday-Saturday, 10 a.m.-5 p.m., Thursday, 10 a.m.-6 p.m.
Service: Provides refuge, advocacy and education to survivors of domestic violence, sexual assault and the broader community.

RHA Services

Address: 650 Highland Ave Suite 100, Winston-Salem, NC 27101
Phone: (336) 270-5575
Hours: Open 24-hours a day
Services: Provides assistance to individuals with intellectual & developmental disabilities, mental health, & substance use needs.

Togetherall

Phone: Virtual
Hours: 24/7
Service: A free, online peer-to-peer mental health community available 24/7. Register with your WSSU email.

Rent, Utility, and Housing Assistance

ASPIRE (formerly Forsyth County Housing Authority)

Address: 245 N. Trade St., Winston-Salem, NC 27101

Phone: (336) 727-8071

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: Affordable housing programs, Section 8 housing, and utility assistance.

Crisis Control Ministry

Address: 200 E. Tenth St., Winston-Salem, NC 27101

Phone: (336) 724-7453

Hours: Monday–Friday, 9:00 a.m.–Noon and 1:00 p.m.–4:00 p.m.

Services: Emergency financial assistance for rent, utilities, and basic needs.

Experiment in Self-Reliance

Address: 3480 Dominion Street, Winston-Salem, NC 27105

Phone: (336) 722-9400

Hours: Monday–Friday, 8:30 a.m.–5:30 p.m.

Services: Rent/Utility assistance and self-sufficiency.

Forsyth County Department of Social Services

Address: 741 North Highland Ave., Winston-Salem, NC 27101

Phone: (336) 703-3800

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: Rental/Utility assistance, mental health services, and childcare assistance.

United Way of Forsyth County

Address: 301 North Main Street Suite 1700, Winston-Salem, NC 27101

Phone: (336) 723-3601

Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

Services: Disaster recovery, housing expenses, utility expenses, mental health, food programs, and benefits.