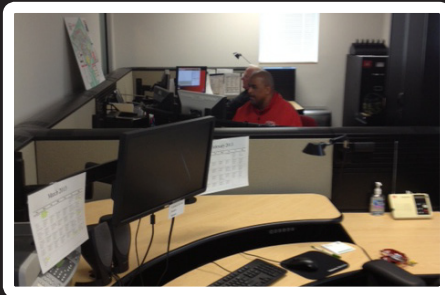


Campus Safety Bulletin

March 2013

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Campus Dispatch Center Services



**CAMPUS
EMERGENCIES**
CALL "2911"
(336) 750-2911

WSSU has a Communications Dispatch Center that operates 24 hours a day, 7 days a week. There are one to three dispatchers on duty at any given time ready to assist you with emergencies.

Emergency vs. Non-Emergency Calls

- 750-2911 or extension "2911" is the emergency number for the university, and should be used only for emergencies that require police, fire, and/or EMS (medical) unit response
- 750-2900 is the non-emergency number for the university and should be used when seeking general information or requesting non-urgent services.
- WSSU's Dispatch Center averages over 11,000 Calls for *Service (emergency calls)* annually.
- NOTE: When you dial "911" the call goes to the City's Communications Dispatch Center, and your information is then relayed to our Campus Communications Dispatch Center for emergency dispatch.
 - To avoid potential delay in dispatch services, everyone is encouraged to use "2911" for emergencies while on campus.

Helpful Information When Reporting Emergencies

- If you have to call and report an emergency, be prepared to provide the dispatcher with a general description of the situation and persons involved, the incident location, your name and a call back number.
- The dispatcher may ask that you stay on the line until first responders arrive at the scene.

Dispatch Center Services

- Dispatchers operate two components of the university's RamALERT Emergency Notification System, the audible siren and PIER (*e-mail, text, & voice notification system*).
- Emergency Call Boxes (see image) are available at 45 locations across campus, and provide users with quick, direct communications access to dispatchers. Simply push the red button on the call box, and a dispatcher will answer the call.
- Dispatchers also monitor the security cameras on campus.

Remember, we can't dispatch until you report it.